TOWN OF SUSSEX POLICY

Subject		Number
PLUGGED SANITARY SEWER SERVICE LINES		WD-6
Date	*Approved by*	*Date*
JANUARY 20, 2009	COUNCIL [X] OTHER(S) [ ]	FEBRUARY 21, 1994
Signature	*Date of Revision*	PAGE 1/1
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A property owner with a plugged sewer line must ensure that the line is equipped with a proper wye clean-out located at or near where the sewer line leaves the building (as prescribed by the National Building Code). Such clean-out must be fully accessible with ample room for personnel to work.

The property owner, when a plugged sewer becomes apparent, shall call a plumber to correct the problem by rodding the sewer or by taking whatever other steps required to correct the problem.

The plumber will record the distance of the sewer problem and then confer with the Works Department which will determine whether the problem was on the property of the owner. If this was the case, then the bill will be paid by the property owner, but if it is determined that the plugged portion of the sewer line is located on the Town's right-of-way and the plumber clears the plug, then the plumber is to advise the Town accordingly and the plumber will bill the Town for his services, in accordance with the current Town of Sussex purchasing procedures.

If the plumber cannot correct the problem, he or the owner can contact the water and Sewer Department of the Town of Sussex and then the Town will correct the problem. If the problem is found to be on private property, a PRIVATE WORK APPLICATION is to be signed by the owner authorizing the work and recognizing that a bill for this service will be sent by the Town of Sussex. If the problem is deemed to be on the Town's right-of-way, the Town will correct the problem or regularly maintain the sewer service during regular working hours.

The property owner or his/her representative must be present when the Town crew is in the building and must sign a release form prior to the commencement of work. The release form ensures that the Town cannot be held responsible for any damages or inconveniences caused by a plugged service or its cleaning operation.

Maintenance calls due to missing or poorly maintained grease traps in Commercial or Institutional establishments (identified by the Provincial Plumbing Inspector as requiring such traps) will result in the owner receiving a bill for such maintenance.