



Southeast Regional Service Commission/Eco360 Covid-19 Service Update
Regular curbside residential waste collection will not be affected.

Moncton, March 19, 2020 – Following recommendations from the Province and to ensure the safety of our staff, the Southeast Regional Service Commission/Eco360 has decided to **temporarily** close both the Recycling and Composting Facilities at the Eco360 Solid Waste Management Site.

Regular curbside residential waste collection schedules will be unaffected but during this time, waste will not be recycled or composted. We ask that you continue to sort as per usual and that household waste continue to be placed curbside according to your existing collection schedule. If changes are required to your residential curbside waste collection, you will be advised by your municipality or local service district.

Additionally, until further notice, the waste management site in Berry Mills (100 Bill Slater Dr.) will only be operating during the following hours: **Monday to Friday from 7:30 am to 4:00 pm. The site will be CLOSED on Saturdays.**

Residents are reminded that, following the advice from New Brunswick's and Canada's Chief Medical Officers, they should **refrain from visiting the Eco360 site unless absolutely necessary**. The Commission is making significant operational changes to limit contact between staff and the public in order to keep our community safe. If you must come to our site, please be aware that we will no longer be accepting cash payments and will only accept debit or credit until further notice.

Once again, **regular curbside residential waste collection will not be affected by these changes**. We thank you for your patience and understanding in these difficult times and will endeavour to keep residents of the region informed of any operational changes as necessary.

Q&A

- *Will I still have to sort my waste for collection?*
 - The SERSC and Eco360 recommend that all residents continue to sort their waste as usual and set it out according to your regular schedule. This will ensure that once we are prepared to reopen these facilities, your material will be ready for recycling and composting and you won't be off your schedule.
- *What will happen to Recyclables and Organics?*
 - All waste collected curbside will be landfilled for the time being. This is a necessary step to maintain the safety of the Commission's staff and ensure that our critical waste services can remain in operation throughout this challenging time.
- *Will this affect the way that I sort my waste?*
 - As there is always a risk of exposure with the staff that we will have on site, and to make it simpler for residents, we ask that any material used while sick, like tissues, masks, and sanitizing wipes should go in the clear bag. Updates on these items have been made to our sorting tool.
- *How long will this be in effect?*
 - At this time, the Commission is unsure of how long these precautions will be in effect. We will monitor the situation and regular operations will resume as soon as it is safe to do so.
- *Will my waste collection be affected?*
 - **NO.** Regular waste collection will not be affected by these operational changes. All residents are advised to continue sorting and putting their waste out for collection as usual.

Don't worry! As long as you continue to sort and you put the right coloured bags out following your collection schedule (green/blue or green/clear), **they will be picked up.**

If you have questions or concerns, please contact Eco360 at reception@nbse.ca or 506-877-1040.