

Sussex

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November 19, 2024

Boil Water Advisory Ward 1 Residents

Dear Residents of Ward 1;

The Town of Sussex wishes to advise you that the Town was performing scheduled work on a section of the Main Street watermain that supplies potable water to residences / businesses in Ward 1 on Tuesday November 19th, 2024. Unexpectedly, the Town experienced catastrophic failure of the watermain in that area that has impacted service pressures in Ward 1. The restoration of the water system work will require an assessment in the water system integrity in Ward 1 that could result in a potential contamination of drinking water, and, as such it is necessary to undertake this advisory as a precaution.

Work on the localized area of impact, the failure area, is expected to take approximately 8 hours to complete system repairs. This water system work will require a breach in the water system integrity that could result in a potential contamination of drinking water in the immediate area of the break / failure, and, as such it is necessary to undertake this advisory as a precaution.

The **Office of the Chief Medical Officer of Health** is issuing a **"Boil Water Advisory"** for all affected residential & commercial water customers as a precaution resulting from this water system improvement, specifically **all customers in Ward 1.**

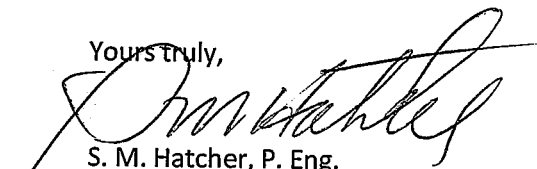
"During a boil water advisory it is important that all water destined for drinking, preparing infant formulas and juices, washing fruits and vegetables, cooking and dental hygiene be held at a rolling boil for 1 minute. Unless advised differently by the Department of Health, under most circumstances it is not necessary to boil water used for other household purposes. Adults, adolescents and older children may shower, bathe or wash using tap water but should avoid swallowing the water. Toddlers and infants should be sponged bathed and caregivers need to ensure that no water is consumed or swallowed. Dishes and laundry may be washed in tap water, either by hand or by machine, unless advised differently by a Department of Health representative."

Also see bellow Table 1. Specific guidance during "Boil Water Advisory"

After satisfactory test results have been received confirming the potability of the municipal water, a notice to **lift the "Boil Water Advisory"** will be distributed to all affected residents.

The Town of Sussex will apologize for this inconvenience, but your health is our primary concern. If you have any questions, you may contact the Town Office at 432-4540.

Yours truly,



S. M. Hatcher, P. Eng.
Chief Administrative Officer

Table 1. Specific guidance during a boil water advisory

Use	Instructions (non-outbreak situation)
Drinking	Use boiled tap water
Brushing teeth	Use boiled tap water
Washing hands	Can continue to be washed using tap water and a proper handwashing technique that includes rubbing all parts of the hands with soap and water for a minimum of 20 seconds
Ice cubes	Use boiled tap water
Preparing food	Use boiled tap water
Beverages	Use boiled tap water
Washing fruits/vegetables	Use boiled tap water
Laundry	May be washed in tap water, either by hand or by machine
Showers or baths	Adults, adolescents, and older children may shower, bathe, or wash using tap water, but should avoid swallowing the water. Infants, toddlers and immunocompromised individuals should be sponge bathed in order to reduce the chance of them swallowing the
Washing dishes	May be washed in tap water, either by hand or by machine
Infant formula	Use boiled tap water
Pets	Use boiled tap water